

FAQ

In-Class EMT

- Currently offered at the **Katy** location
- The program is for 12 weeks
 - 7 weeks consist of in-class trainings (**Monday, Wednesday, Friday** from 9:30am-4:30pm)
 - 4 weeks consist of clinicals (we help schedule those)
 - Final week consist of final exams and graduation

Hybrid EMT

- Currently offered at the **Woodlands** location
- The program is for 12 weeks
 - Students must attend every **Wednesday** for entire 12-weeks for skills 9:30am-4:30pm
 - Clinicals start week 7 (same requirement as in-class clinicals)
 - All class work is done online at home, but there are specific due dates on assignments
 - Final week consist of final exams and graduation

Nationwide EMT

- Online EMT program. Self paced and open enrollment
- The only restriction for this program is that the student must complete all portions of the program within SIX months from the enrollment date
- **Psychomotor portion** of the program consists of three (3) days, BLS/CPR courses, medical/trauma skills practices, and tests performed in Houston, totaling 24 hours of Psychomotor skills sessions
- **Clinical:** 48 hours of ambulance clinical rotation and 8 hours of emergency room rotation is required
- You may complete your clinical internship in your home state, a clinical contract must be submitted and approved by Roxell EMT (we will provide the form)
- If you are from out of state and would like to do clinicals with Roxell EMT it can be covered in about 1-2 weeks back to back days. Call for scheduling.

1. How do we register?

- All students must register via our website, course under EMS and their program of choice

2. How much is the course?

- **Tuition is 1499**
- You will also need to purchase the textbook for the course during orientation. The cost is about \$350 to \$395.
- Other costs not mentioned include vaccinations, physical exam, uniform pants, uniform boots, stethoscope, etc. The average student ends up spending between \$2,000 to \$2400 by the end of the course depending on many variables.

3. Do you accept financial aid, government assistance, or GI bill?

- No, we do not accept financial aid nor government payment. It is an out of pocket cost with either a credit or debit card. You can either pay in full or do a payment plan.

4. When are payments due?

- If you opt for the payment plan, payments are due every Monday until your balance is paid off. The payment plan ONLY applies towards the course

5. Do you offer refunds?

- No, nor do we allow rescheduling of course dates

6. Do you offer job placements?

- No, which is very typical for most programs
- However we DO go above and beyond regarding telling our students places that are hiring around us. I have a Discord channel that keeps them in the loop of jobs with several postings a week. Furthermore, about a third of the students get job offers through clinicals.

7. Once I complete your course am I a certified EMT?

- Once you complete the program requirements you get clearance to test for the NREMT (National Exam or "The National"). When the student passes the National they get their National License.
- With their national license they can apply for a State of Texas License. There are no more exams, it's a process that involves an online form, a background check, and fingerprinting. They can expect it to take about two weeks.

8. How many hours can I miss out of the program?

- 10 hours
- If you exceed 10 hours, you must make up those hours missed at a fee- HOWEVER you cannot exceed over 22 hour in absences otherwise you're terminated
- Each class is 7 hours for reference
- A student can miss up to 10% of the program with no consequences. Between 11% and 19% a student is required to make up the hours by finding classroom time opportunities. Those include: Coming to optional study sessions, attending a pertinent session from one of the junior classes, pay out of pocket for instructor time (around \$25 per hour). If a student misses 20% of course they are dismissed from the program with no recourse for remediation. Information in the chart below.

Class	10% Make up After	20% Dismissed After
Traditional	Two days	Four Days
Hybrid	One day and a half	Three Days

9. Do you offer Advanced EMT or Paramedic course?

- We do not offer Advanced EMT nor Paramedic courses currently

10. How do I become a paramedic?

- By completing a Paramedic program. There are three levels of EMS: Basic, Advanced, Paramedic. Each of them is sequential and with progressive requirements. Paramedic is often year and a half to two years.

11. Do you provide EMR or ECA classes?

- No

12. Do you offer NREMT Psychomotor Examination?

- Yes, we do. Students that enroll in a Psychomotor skills test can schedule it during one of our own EMT classes skills days or coordinate a day of private testing for a higher price. When they come, they need to be ready to test for Medical and Trauma Assessment.

13. What are the differences between refresher, remedial, renewal, and regaining your license?

- They are all composed of Continuous Education CE Hours. Continuous Education Courses (or Hours) are classes that someone with a license needs to take in order to Renew the license without going to the whole school again. Refresher and Renewal mean the same thing. Remedial is for those that failed the NREMT three times and need to access three more attempts.
- The hour requirements vary by license level (EMT, AEMT, Paramedic) and if they are renewing their National License or their State License.

	National	Texas
Refresher / Renewal	40 hours	72 hours
How often	2 Years	4 Years

- We currently offer 24 hours of in person CE. Those happen on the three NREMT prep days for our classes. By itself, if you compare it to the chart of the number of hours needed to recertify, it is not enough. But it may help those that are missing just those hours in person.

14. I failed my test 3x what do I need to do to take my exam again?

- A candidate that fails the NREMT three times needs to take a Remedial Course to be able to earn three more attempts.
- Our three days NREMT Test Prep qualifies as a Remedial course and prepares the students for the examination.

15. I've been out of practice for a year what courses do I need to take?

- It depends if they still hold a license or not. If they still have their licenses, they don't need to take any classes. The issue arises when their license expired. At that point, the answer is different if they are trying to renew their State or their National License, if they still hold any of them, and how long ago it expired.

16. What is Castle Branch?

- System we use to run and track your background check, drug test and immunizations you must submit. The list of required immunizations can be found on the website.
Cost \$83

CastleBranch requirements look like this.

Requirement	Date Due	STATUS
⊕ 1. Measles (Rubeola), Mumps, & Rubella		✓ Complete
⊕ 2. Measles (Rubeola), Mumps, & Rubella 2nd Action	Due Date: 11/25/2023	! Incomplete
⊕ 3. Varicella (Chicken Pox)		✓ Complete
⊕ 4. Varicella (Chicken Pox) 2nd Action	Due Date: 11/25/2023	! Incomplete
⊕ 5. Hepatitis B		✓ Complete
⊕ 6. Hepatitis B 2nd Action	Due Date: 11/25/2023	! Incomplete
⊕ 7. Tuberculosis (TB)		! Incomplete
⊕ 8. Tetanus, Diphtheria & Pertussis (Tdap)		! Incomplete
⊕ 9. Influenza (Flu)		! Incomplete
⊕ 10. Physical Examination		✓ Complete
⊕ 11. Health History		✓ Complete
⊕ 12. High School Diploma/GED		✓ Complete
⊕ 13. Government Issued ID		✓ Complete
⊕ 14. Confidentiality Statement (SJMC Clinical Form)		! Incomplete
⊕ 15. Are you under the age of 18?		✓ Complete
⊕ 16. Roxell EMT HIPAA Student Confidentiality Statement		✓ Complete
⊕ 17. CPR Certification		! Incomplete
⊕ 18. Handbook Acknowledgement Form		R Rejected

17. What if I don't have all of my immunizations? Can I still register for the class?

- MMR, Varicella, Hepatitis B are the ones that require two shots with 30 days in between them. All requirements are due by the end of week 5. Somebody can start class with nothing done and still be fine as long as those three shots get done during the first week of class. Every other requirement is relatively easy to accomplish.
- However, if you do not have those three shots by the first week of class they can be dropped from the course with no refund.

18. What if I lost or don't have my immunization record?

- You can opt to take a titer test instead
- Explained in the CVS as follow: <https://www.cvs.com/minuteclinic/services/titers-and-immunity-testing>

What is a titer test?

A titer blood test is used to determine if you had previous infections and whether or not you need certain immunizations. The titer test is an analysis that detects the presence and measures the amount of such antibodies in a person's blood.

When should a titer test be done?

Schools, health care institutions or particular jobs may require proof of vaccination for specific infectious agents. There are 2 ways to verify immunization history:

- **Vaccination records from health care providers:** Those who performed the immunization are usually the main form of proof.
- **When these records are unavailable:** A blood titers test can provide the documentation that a school or workplace may need

19. I am not from the United States can I still register for the course?

- Absolutely, as long as you meet the requirements you can enroll. If you are from another country and your immunization record is in another language you must have it legally translated.
- One of the requirements is a TB (tuberculosis) exam. The default way to check for Tuberculosis in the United States is a PPD skin exam. If the student is from a country that vaccinates against Tuberculosis (we don't in the US), the PPD exam will potentially show positive not because they have tuberculosis but because they have it in their immune system. These students, and only these students, need a chest X-Ray instead, which should show that they don't have tuberculosis.